

# ROADSIDE ASSISTANCE



## Peace of mind

Progressive's Emergency Roadside Assistance exists for your peace of mind. If you purchased this coverage with your policy, it's available 24/7—just call 1-800-776-2778 at any time and a representative will dispatch a roadside service professional right away.

## What's included?

If your vehicle has stopped running due to non-accident-related events (e.g., mechanical or electrical breakdown), use your Roadside Assistance coverage to help with:

- **Towing:** Whenever your covered vehicle requires more than at-the-scene service, we can arrange to tow it anywhere within a 15-mile radius, or to the nearest qualified repair facility if one doesn't exist within 15 miles. Keep in mind that you will be responsible for the cost of any parts and/or repairs made to your vehicle.
- **Winching service:** Defined as an at-the-scene service when we can pull your car out of an area with a motor-powered cable or chain. We'll offer this service if your car is trapped in mud, snow, water or sand within 100 feet of road or highway.

- **Battery jump-start:** Call us if your battery fails. If possible, it will be jump-started at the scene to help get you on your way.
- **Fuel delivery:** If you run out of gas, get the required fuel you need delivered directly to your vehicle. You only pay for the cost of the fuel. The delivery and service are free.
- **Locksmith service:** If your keys are lost, stolen, or accidentally locked inside your vehicle, we'll dispatch a qualified service provider. You'll only be responsible for keys/costs to replace them.
- **Flat tire change:** No need to panic if you have a flat. A roadside professional can put the spare tire on your vehicle at the scene.
- **On-scene labor:** Related to disablement, up to one hour.

Note: The number of roadside events we cover in any rolling six-month period may not exceed your policy limit in order for coverage to apply.

## ***How to use It?***

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If you have Roadside Assistance coverage on your policy, the easiest way to use it is to call us at 1-800-776-2778. We'll send a service provider to you to get you up and running as soon as possible.

Please note that in some states, such as North Carolina and Virginia, Roadside Assistance coverage is subject to limits stated on your policy.

## ***That easy?***

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Yep. That easy. Whether you're in your own driveway or on the road, a Roadside Assistance customer service rep is ready to help. We'll send you some company right away.

Please note: Emergency Roadside Assistance services are provided by Agero and its affiliate companies. Some services described are only available to customers who purchased coverages such as Comprehensive, Collision, Rental Reimbursement, Medical Payments, etc., before their loss. Coverage is subject to the terms of your policy. Please refer to your policy to verify which coverages you have.