

SNAPSHOT

SHOT

(mobile at a glance)

Do I have to open Snapshot® mobile every time I get in my car?

No. As long as you have your phone with you and the app installed, then you're all set. There's no need to open the app—it'll just run in the background and collect data as you drive, unless Pause Monitoring is enabled.

How does the app know if I'm driving?

The Snapshot mobile app tracks movement of a certain speed and distance to determine when you're driving.

Is all of the information shown in Snapshot mobile used to determine my rate?

No—we show quite a bit of information on the phone in order to make the experience more robust. For specifics on what information is used to determine your personalized rate, please visit the state details page.

How much data/battery will the app use?

The app uses very little data, and battery use is also pretty low when you're not driving. When the app is tracking a trip, it uses about as much battery as other driving navigation apps. If you take long car trips, we recommend charging the phone while driving.

However, if the phone battery power is very low, Snapshot mobile will limit data collection to conserve your battery.

How long should I leave the app on my phone?

Typically, we'll need to collect driving data over the course of your first policy period, which is usually about six months. We'll send you an email to confirm when you're finished. In rare cases when there are connection issues, we may need to extend your time with Snapshot, but we'll always let you know in advance.

Once you're finished with Snapshot, the app won't collect your trips and past data will no longer be available, so you can go ahead and delete it.