# PPL ELECTRIC UTILITIES

# Building the utility of the future, today.




## Company Overview

PPL Electric Utilities is part of the PPL Corporation family of companies and is one of the largest investor-owned utilities in the U.S. PPL Electric Utilities is committed to delivering safe, reliable and affordable power for our customers. We serve about 1.5 million customers across 29 counties in Central and Eastern Pennsylvania. Headquartered in Allentown, we have employees centrally located in each geographic region we serve.

Through 2029, we will invest more than $8 in infrastructure improvements to build a stronger, smarter and more resilient grid. These multi-year investments will improve reliability, harden the grid to better withstand severe weather and help us address changing demands on the energy system.



**1.5M**
Customers we serve

**29**
Service Centers

**1,400+**
Employees who keep the lights on

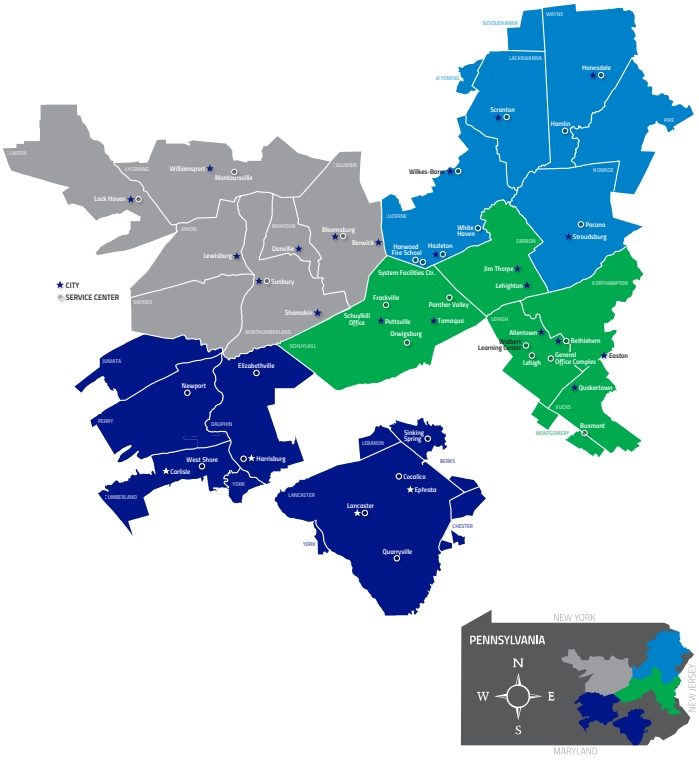
## Driving Sustainable Value

Our utility of the future strategy focuses on our customers by supporting a clean energy transition while preserving affordability and reliability and promoting growth within the region we serve. We believe these initiatives can be executed in a way that delivers long-term value for our customers and shareholders.

That means:

- We deliver reliable and resilient power via a grid that is as strong as it is smart.
- We make wise infrastructure investments to support a cleaner energy future while preserving affordability and not sacrificing reliability.
- We work smarter, more efficiently and find operational savings to maintain affordable service into the future.

## PPL Electric Utilities Service Territory




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## Powering the Economy

We know that power quality, reliability and capacity are keys to growth within the regions we serve. We are working hard to ensure that Pennsylvania is a destination for business location and expansion. Our investments in infrastructure and technology have resulted in a grid that is one of the most innovative in the nation. Our grid has helped us to avoid three million outages since 2015. Our transmission system investments have resulted in more than a 93% decrease since 2012. At PPL Electric, we recognize power requirements are driving business decisions, so we have established an Economic Development team to serve as the single point of contact for business investors.

**29**
Counties we serve

**51,000**
Miles of power lines we maintain

**353**
Substations

## Supporting Our Customers

We offer many programs and tools to help all customers manage their energy costs and save money. These resources include:

- **Making bills more predictable and affordable** with budget billing, payment plans and due dates to fit your budget.
- **Saving energy used at home or work** through no-cost and low-cost energy saving programs and products. Residential customers, let one of our energy advisors guide you with a free virtual home energy audit.
- **Providing bill assistance or support programs** if you need help paying your bill. We have programs and payment arrangements to help every family in need, regardless of income.
- A range of options are ready and waiting. Find all your options at **pplelectric.com/toolkit.**

## Supporting Vibrant Communities

PPL gives back to its communities and neighbors in powerful ways. PPL's employees in Pennsylvania give their time and money to help nonprofit organizations, support sustainable communities and empower students and educators. In 2025, we supported more than 380 nonprofit organizations and topped $8 million in charitable giving across our service territory in Pennsylvania. That includes PPL Foundation grants, regional sponsorships, United Way contributions, the Educational Improvement Tax Credit program and the Neighborhood Partnership Program. Our employees also volunteered more than 16,000 hours last year – that equals more than one full day of volunteering for each of our 1,400 employees. And we have 90 employees serving on nonprofit board positions. Giving back isn't something we do because it looks good on paper, it is in the fabric of who we are.






**$8M+**
Total charitable giving in 2025

**16,000**
Employee volunteer hours in 2025

PPL Electric Utilities