

PetCoach

Today's pet parents increasingly seek expert advice they can trust, along with easy, seamless access to everything they need to take the best care of the pets they love. With this in mind, PetCoach provides a full suite of highly personalized complete pet care services – both on and offline – all designed through a veterinary lens to address total pet health and wellness.

PetCoach reinvents the idea of a traditional 'pet store' by providing complete pet care experiences that simply can't be delivered by mail or by a mass retailer.

PetCoach, the place:

Now open in Southern California, the first-of-its-kind complete pet care store model brings PetCoach's previously online-only, veterinary-led PetCoach platform to life in a retail setting.

On-site services, fulfilled following a fear-free approach, include veterinary care, grooming, training, nutrition consultations, day care, self-wash, dog walking and mobile vet house calls – all in one stop.

The store's design prominently highlights the experiences available, giving pet parents clear visibility into each service area, along with plenty of casual gathering space for personal interactions, consultations and educational events.

PetCoach online:

The physical experience at PetCoach is enhanced by digital and mobile tools so pet parents have 24/7 access to the expert-level support they need – whenever and wherever they need it.

Digitally, pet parents can get immediate professional veterinary advice via chat; book in-store service appointments and get tailored reminders, create custom pet profiles, order from a vet-vetted selection of pet food and supplies; search and browse content relevant to their pet, including their own veterinary records, service history and more.



Vet-Vetted

Every service, product and pet food brand available at PetCoach – including a limited selection of top natural pet nutrition brands – has been hand-selected, rated and approved by a licensed veterinarian to make life healthier, happier and easier for pets and their parents.

Pet Coaches

Whether online or at the PetCoach location, pet parents can place their trust on an integrated team of highly-trained "Pet Coaches" who work together to get to know every pet and help pet parents make the best choices for the animals they love.

Membership

While not required, PetCoach offers a membership option that includes perks like free vet visits, and discounted and expedited services.

Education Center

With PetCoach, pet parents have convenient access to a collection of thousands of pet-related answers and vet authored articles. Covered topics include health, behavior and training, nutrition, care, breeds, holistic health care, natural pet products and product recommendations.

Food Genius

Online, pet parents can access ratings and reviews crafted by a team of experts, for every product available in store.



For more information about PetCoach services visit: petcoach.com or download the app:

Connect with us on social media:



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