

san antonio support center

Healthier Pets. Happier People. Better World® As our vision grew, so did our company, leading to the opening of our San Antonio Support Center (SSC) in 2011. This facility was intentionally designed to reflect the values of our vision and what we can achieve with the power of together. Simply put, the last 50+ years of Petco could not have been possible without the significant role our partners play in helping pets and pet parents enjoy fulfilling lives together. Tasked with enhancing the connection people have with their pets, Petco partners based in San Antonio play an important role in our company-wide goal to provide a safe, healthy and humane environment for animals.

Open environment. The interior of the facility features an open design that fosters a collaborative work environment. Work areas are open and inviting for all partners, with very few closed offices in the building.

Pet-friendly. We encourage Petco partners to bring their pets to work, both at the San Antonio Support Center and at our National Support Center in San Diego. The SSC features indoor and outdoor pet play areas, constructed to promote a safe and friendly environment for pets. We believe having pets in the workplace is not only beneficial to the pet, it also provides a source of stress relief for our partners during their workday.

People-friendly. The facility provides built-in opportunities for exercise, relaxation and fun, intentionally designed for the long-term health and happiness of our partners. Partners can gather in a gaming and lounge area to relax, have fun and get to know one another, catch up in corner cafes designed to feel like a neighborhood coffee shop, and socialize in an a modern and open lunch room. The SSC also features a state-of- the-art fitness center and on-site food service with a “grab & go” counter service for associates.



Petco San Antonio Support Center

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Sustainable Space

Several progressive design features went into making our offices environmentally friendly. The facility utilizes high-efficiency HVAC units on an energy management system. Lighting throughout the building is energy-efficient, zoned and on automatic timers. We positioned most offices and conference rooms on the interior of the building, taking advantage of an abundance of natural light.

We also used earth- friendly building materials such as low-VOC paints, recycled vinyl flooring and locally-produced stone, in addition to water-saving fixtures and hand-dryers in the rest rooms. The SSC also features dual-monitor workstations and consolidated copy centers to reduce printing, and a co-mingling recycle program.

Technology of the Times

We've equipped the SSC with leading- edge technology to make communication and collaboration easy. Our partners enjoy the benefits of videoconferencing, digital displays, instant voice, video and text messaging, desktop sharing, online meeting software, a state-of-the-art training facility and more.

Partners

When fully staffed our more than 100,000 square-foot SSC will house 400+ partners in a variety of functions, including finance and accounting, human resources, internal audit, loss prevention, risk management and ethics and compliance. Today there are nearly 400 partners already employed in our facility.

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