

# industry-leading animal care

For more than 50 years, Petco has been committed to helping pets live long, healthy and happy lives. Our entire business revolves around celebrating the human-animal bond and the joy pets bring to our lives; around helping our customers be great pet parents; and around our quest to achieve our vision: **Healthier Pets. Happier People. Better World.**

Petco's top priority is always the health and well-being of animals. We have what we believe are the industry's strongest standards for animal health and welfare, both in our stores and throughout our entire company. These standards were developed, and are continually updated, under the supervision of our Vice President of Veterinary Medicine, with counsel from a panel of independent experts in animal care, behavior and ethics.

We're committed to helping pets live long, healthy and happy lives. We've demonstrated that commitment through a long history of making decisions and changes to our policies and practices in order to do what's best for animals.

The Petco family is made up of pet lovers who are passionate about animals. Each store works with a designated veterinarian partner in their community and all store partners must successfully complete ongoing required training and examinations before working with animals in our stores. While at work, they adhere to stringent animal care policies, procedures and veterinary-approved guidelines to ensure animals feel loved, happy, comfortable and secure at all times.



For information on Think Adoption First®  
visit: [petco.com/adoption](https://petco.com/adoption)

## Ethical Vendor Standards

Petco continues to be a leader in ethical vendor standards for animals, including requiring all Petco live animal vendors to participate in the Petco Vendor Certification and Standards of Excellence Program. As part of this program, all vendors are inspected and must pass a rigorous certification process.

## We Choose Aquacultured

Whenever possible, Petco sources aquatic life that is aquacultured—born, bred and raised in an aquarium environment—rather than taken from the oceans. More than 95 percent of the aquatic life we offer, including all of our freshwater fish and corals, is aquacultured.

## Positive Training Methods

Petco offers Positive Dog Training classes focused on promoting a relationship of mutual respect and trust between pets and pet parents. Our classes use positive, voluntary and reward-based training methods to teach pet parents how our dogs think, learn and communicate, and how to encourage appropriate behavior for the real world.

## Think Adoption First®

Petco has never sold cats or dogs and, in 2008, we stopped selling rabbits as well. Dogs, cats and rabbits are the three most popular pets in the U.S.; they are also the three most often relinquished to animal shelters. We follow and promote a Think Adoption First philosophy, which strongly encourages prospective pet parents to consider adopting a homeless animal rather than purchasing one. We work with thousands of local animal welfare organizations to offer dogs, cats, rabbits and other companion animals for adoption in our stores.

## Media contacts

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