



## **John F. Orr**

*Executive Vice President &  
Chief Operating Officer*

- Fourth-generation railroader
- Began his career as a craft railroader and union leader
- Strong track record of implementing scheduled railroading and achieving operational results

**John Orr is EVP and Chief Operating Officer at Norfolk Southern Corporation. Since 1827, Norfolk Southern has safely moved the goods and materials that drive the U.S. economy. Today, its dedicated team members deliver more than 7 million carloads annually, from agriculture to consumer goods, and is the largest rail shipper of auto products and metals in North America. Norfolk Southern also has the most extensive intermodal network in the eastern U.S., serving a majority of the country's population and manufacturing base, with connections to every major container port on the Atlantic coast as well as the Gulf of Mexico and Great Lakes.**

Appointed Chief Operating Officer in 2024, Orr leads Norfolk Southern's railway operations, including safety, transportation, network planning and operations, engineering, and equipment maintenance. Orr is helping to accelerate the execution of the company's balanced strategy to deliver safe and reliable service, continuous productivity improvements, and smart growth.

Orr joined Norfolk Southern from Canadian Pacific Kansas City (CPKC), where he served as Executive Vice President and Chief Transformation Officer, and oversaw network operations planning and design, labor relations, and regulatory affairs. In this role, he led the integration and optimization of operations following Canadian Pacific Railway's acquisition of Kansas City Southern (KCS) in December 2021. At KCS, Orr was Executive Vice President of operations, where he shaped and guided the execution of their service-focused precision scheduled railroading initiatives. Orr began his career at CN as a conductor and held various operating and network positions at the company, including Chief Safety and Sustainability Officer, ultimately being promoted to Senior Vice President and Chief Transportation Officer.

Orr holds a Bachelor of Arts in environmental studies from University of Waterloo and has completed the Advanced Management Program at Harvard University.