



HYATT GOLD PASSPORT FACT SHEET

NAME OF PROGRAM	Hyatt Gold Passport®
DESCRIPTION	Hyatt Gold Passport®, the global loyalty program of Hyatt Hotels Corporation®, works to create the world's most generous welcome by delivering authentic hospitality at each Hyatt hotel and resort around the world and value to our members through industry leading benefits and incentives.
INTRODUCTION DATE	April 1, 1987
EXPIRATION DATE	The program is ongoing.
PARTICIPATING HOTELS	Available at all Park Hyatt®, Andaz®, Grand Hyatt®, Hyatt®, Hyatt Regency®, Hyatt Place®, <i>HYATT house</i> ®, Hyatt Zilara™, Hyatt Ziva™, and Hyatt Residence Club™ locations worldwide.
PROGRAM ENROLLMENT	New members may enroll in Hyatt Gold Passport online at goldpassport.com , by calling 1-800-51-HYATT or visiting the front desk of any Hyatt hotel. Members will receive a Hyatt Gold Passport membership number immediately upon enrollment. There is no membership fee.
GUEST SERVICE FEATURES	<p>All Hyatt Gold Passport members will enjoy numerous privileges and benefits at Hyatt hotels and resorts starting with the very first stay. Hyatt Gold Passport members receive a wide range of exclusive privileges:</p> <ul style="list-style-type: none">• Earn five Hyatt Gold Passport points for every eligible dollar spent at Hyatt locations worldwide¹ and 12 participating M life resort destinations on the Las Vegas Strip• Redeem points for exciting rewards including free nights with no blackout dates – you're welcome to any available standard room²• Earn or redeem points on dining and spa treatments, even when members are not staying the night• Convert points to miles for travel with more than 20 participating travel partners
MEMBERSHIP LEVELS	<p>Hyatt Gold Passport offers two elite membership levels with which to reward its most loyal guests. Benefits of elite status are available when staying at Park Hyatt, Andaz, Grand Hyatt, Hyatt, Hyatt Regency, Hyatt Zilara and Hyatt Ziva locations. Select in-hotel tier benefits are available at Hyatt Place and <i>HYATT house</i> properties.</p> <p>Platinum Level: <i>Platinum membership requires completion of five eligible stays or 15 eligible nights at any Hyatt each calendar year.</i></p> <ul style="list-style-type: none">• 20% discount with <i>My Elite Rate</i> on any standard room in 2014 (subject to availability).• Achieve rewards faster with a 15% Hyatt Gold Passport point bonus• Enjoy a preferred room including rooms on higher floors or larger rooms, based on availability upon arrival³

- Receive the confirmed bed type at check-in⁴
- Stay connected with complimentary in-room Internet access⁵
- Expedite check-in at a dedicated area for elite members⁶
- Ensure a room is always available with our 72-hour guarantee⁷
- Extend your stay until 2:00 p.m. with a late check out request⁸
- Book reservations through an exclusive Platinum line

Diamond Level: *Diamond membership requires completion of 25 eligible stays or 50 eligible nights at any Hyatt each calendar year.*

- 20% discount with *My Elite Rate* on any standard room in 2014 (subject to availability).
- Achieve rewards even faster with a 30% Hyatt Gold Passport point
- Enjoy the best room available upon arrival, excluding suites⁹
- Receive exclusive access to the Regency Club or Grand Club lounge featuring complimentary continental breakfast and evening hors d'oeuvres¹⁰. Enjoy daily complimentary full breakfast in hotels without a club lounge⁶
- Treat yourself to a suite upgrade at the time of reservation four times annually on paid room nights¹¹
- Receive a special welcome point bonus or food and beverage amenity during each stay¹²
- Receive a nightly room refresh¹³
- Receive the confirmed bed type at check-in⁴
- Stay connected with complimentary in-room Internet access⁵
- Expedite check-in at a dedicated area for elite members⁶
- Ensure a room is always available with our 48-hour guarantee⁷
- Extend your stay until 4:00 p.m. with a late check out request⁸
- Book reservations through an exclusive Diamond line

EARNING

Points or Miles: Members receive five Hyatt Gold Passport points per eligible dollar spent at Hyatt to use toward free nights. Hyatt Gold Passport members can also earn Hyatt Gold Passport points on eligible spend at 12 participating M life resort destinations on the Las Vegas strip. Members may choose miles instead of points and earn 500 miles* per stay toward free travel with 27 participating travel partners.

Car Rentals: Members may also earn 300 Hyatt Gold Passport points for each qualifying car rental from Avis.

*Use of the term 'miles' is a generic term that refers to all travel partner currency, including credits, kilometers, miles, and points.

TRAVEL PARTNERS When choosing miles for stays, members may select from more than 20 participating travel partners – members will earn a base of 500 miles per stay unless indicated:

Aeroméxico (1,000 kilometers), Air China (800 kilometers), Air France/KLM, All Nippon Airways, American Airlines, Asia Miles Airways, Asiana Airlines, British Airways, China Airlines, China Eastern Airlines (800 points), Delta Air Lines, Emirates, Etihad Airways, Hawaiian Airlines, Japan Airlines, Jet Airways, Korean Air, LAN (1,000 kilometers), Lufthansa, Qantas Airways (600 or 1,000 points), Qatar Airways, Royal Brunei Airlines, Singapore Airlines, Southwest Airlines (600 points), Thai Airways International, United Airlines, and Virgin Atlantic Airways (750 miles).

REDEEMING

Free Nights and Upgrades: Members may redeem Hyatt Gold Passport points for free night awards at Park Hyatt, Andaz, Grand Hyatt, Hyatt, Hyatt Regency, Hyatt Zilara, Hyatt Ziva, Hyatt Place, *HYATT house*, and Hyatt Residence Club locations worldwide and 12 participating M life resort destinations on the Las Vegas strip. Members may also redeem Hyatt Gold Passport points for an upgrade to a Regency/Grand Club room or a suite.

Dining and Spa: Member may redeem your Hyatt Gold Passport points for dining and spa experiences at participating hotels around the world, even when not staying the night.

Points + Cash: Members can combine points with cash for a Free Night Award at more than 500 Hyatt hotels and resorts around the world.

Convert Points to Miles: Members have the option to convert their Hyatt Gold Passport points to airline miles with participating travel partners at a ratio of 2.5 Hyatt Gold Passport points to one airline mile. Members can also earn 5,000 bonus miles when they redeem 50,000 points for miles: The initial 20,000 miles are received, plus 5,000 bonus miles, for a total of 25,000 miles.

Transfer, Combine or Purchase Points: All members may transfer awards or combine points with another Hyatt Gold Passport member to redeem an award. Points can also be purchased in increments of 1,000, up to 55,000 points per calendar year.

Active membership: Guests have 24 months to remain active and enjoy the benefits of Hyatt Gold Passport membership before their account is closed and points are forfeited.

Members may book most free night awards online at goldpassport.com or by calling 1-800-30-HYATT.

ON-LINE FUNCTIONALITY

Goldpassport.com: Members who visit goldpassport.com can:

- Create a user password of their choice
- View a detailed history of their stays, award redemption and bonuses
- See a list of upcoming Hyatt reservations
- Append a Hyatt Gold Passport number to upcoming Hyatt reservations
- Learn about exclusive special offers for Hyatt Gold Passport members
- Book select free night awards
- Request points-to-miles conversions
- Update Membership Profile
- Track status in Hyatt Gold Passport promotions
- Request retroactive credit for a past stay
- View the website in one of eight languages, including English, French, German, Japanese, Korean, Simplified Chinese, Spanish and Traditional Chinese
- Match membership status in MGM Resorts' M life program

CONTACT

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For complete program information and terms and conditions, visit goldpassport.com, call 1-800-30-HYATT, or write to Hyatt Gold Passport, P.O. Box 27089, Omaha, Nebraska 68127-0089.

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1 Earning of Hyatt Gold Passport points exclusive of a hotel stay available at participating locations. Visit goldpassport.com/diningandspa for details. Earning at Hyatt Residence Club™ resorts is only valid on eligible room rates; excluding incidental charges.

2 Redeeming points for meals and spa treatments available at participating locations. Visit goldpassport.com/dining and spa for details. Not available at Hyatt Residence Club Resorts

3 Excludes Regency / Grand Club rooms and suites. Not available at Hyatt Place®, HYATT house™ and Hyatt Residence Club

4 Request must be made at time of reservation; not available at Hyatt Residence Club

5 Daily complimentary Standard in-room internet access will be provided during all stays. Internet access may be wired or wireless and varies by property. If the hotel offers wired and wireless internet services, it is at the hotel's discretion which Internet service to provide. Upgrades to premium service may be available for an additional fee.

6 Not available at Hyatt Place, HYATT house, Hyatt Zilara, Hyatt Ziva or Hyatt Residence Club

7 Guarantee not valid at Hyatt resorts, Hyatt Zilara, Hyatt Ziva, Hyatt Residence Club, or during extraordinary room demand

8 Subject to availability at Hyatt resorts and casinos. Not available at Hyatt Residence Club

9 Includes Regency Club™, Grand Club™ or view rooms; not available at Hyatt Place, HYATT house and Hyatt Residence Club

10 During periods of high demand access to the Regency Club or Grand Club lounge may not be available; therefore, therefore Diamond members will receive 2,500 bonus points per stay plus daily complimentary full breakfast inclusive of one entrée (or standard breakfast buffet), juice and coffee (tax, gratuity and service charges included) for each registered guest in the room, maximum four (4) people.

11 For purposes of this award, a suite provides for one-bedroom accommodations. Suite upgrade award is not valid toward Specialty, Premier, Presidential or Diplomatic Suites. Suite upgrade may not be booked at Hyatt hotels or resorts before they have opened. Suite upgrade is available on paid nights, for a maximum of 7 consecutive nights; excludes Hyatt Regency Kyoto, Hyatt Regency Paris-Madeleine, Park Hyatt Beaver Creek Resort and Spa, Park Hyatt Maldives Hadahaa, Park Hyatt Sydney, Hyatt Santa Barbara, Hyatt Key West Resort and Spa, Hyatt Regency Phuket Resort, Hyatt Regency Wichita, Hyatt Regency Tulsa, Hyatt Place, Hyatt House or Hyatt Residence Club properties or M life Resorts.

12 Welcome amenity consists of the following: at Park Hyatt, Grand Hyatt, Hyatt Regency and Hyatt properties in the U.S., Canada and the Caribbean; a choice of 1,000 bonus points or Food and Beverage option; at Park Hyatt, Grand Hyatt, Hyatt Regency and Hyatt properties outside of U.S., Canada and Caribbean; a choice of 1,000 bonus points or a Food and Beverage amenity will be provided; at Andaz hotels worldwide; a choice of 1,000 bonus points or a locally inspired amenity; at Hyatt Zilara and Hyatt Ziva hotels worldwide 1,000 bonus points will be awarded; at Hyatt Place a choice of 500 bonus points or a complimentary beverage; at HYATT house properties a choice of 500 bonus points or \$5 credit in the Guest Market; at Hyatt Residence Club Resorts 500 bonus points will be awarded.

13 The nightly room refresh may vary by location and may include light housekeeping service and bedroom turndown. Not valid at Hyatt Place, HYATT house and Hyatt Residence Club.

These benefits are subject to the complete Hyatt Gold Passport Program Terms and Conditions.