

LUMEN[®]



Julie Hiner-Gleason

Chief Communications Officer

As Lumen's Chief Communications Officer, Julie Hiner-Gleason leads the functions and strategies shaping Lumen's image and reputation. Her organization promotes a consummate understanding of Lumen's unique technology solutions and culture.

Julie oversees executive messaging inside and outside the company, media interactions, corporate social media, company storytelling, events, and celebrations.

She is no stranger to the unexpected. Julie has navigated Lumen through the communications challenges accompanying a corporate rebrand, a global pandemic, a drastically altered work-from-home employee base, business mergers, divestitures and natural disasters... all in the same year. Her team has been an unyielding and optimistic force, meeting every challenge as an opportunity.

Julie believes people are an invaluable and immeasurable power behind every company's success – and she is relentlessly committed to delivering transparency, clarity, and immediacy on their behalf.

For more than two decades, Julie has built and led strategic internal, external, and social narratives within the technology and financial services industries. She previously held leadership roles at Citigroup, Capital One, and Advanced Micro Devices (AMD).

Julie holds a Bachelor of Arts in Communications from Texas Lutheran University. She enjoys her college-age kids, her Peloton, and fostering and rescuing dogs in need.