

Clinical Outcomes



DaVita Kidney Care is acknowledged as a clinical leader in the kidney care community. We are committed to continuously improving patient care and have not wavered from that goal for 18 years. We work hard to help our patients have the best health-related quality of life possible.

FAST FACTS

- DaVita led the industry with the highest number of four- and five-star rated centers in the Centers for Medicare and Medicaid Services (CMS) Five-Star Quality Rating System (Five-Star). We have been the clinical quality leader since the inception of the program five years ago.
- DaVita was an industry leader in CMS' Quality Incentive Program (QIP) for performance year 2016, with 10 percent of DaVita centers receiving a penalty versus 17 percent for the rest of the industry combined. DaVita has been the QIP leader since 2012, when the program began.²

KIDNEY SMART

Kidney Smart is a no-cost, chronic kidney disease (CKD) education resource that was created by a multi-disciplinary team of health care providers and health education professionals. There are nearly 2,000 certified Kidney Smart educators and a wide array of class offerings across the United States in addition to online options.

Since the program's inception in 2013, approximately 95,000 people have attended a Kidney Smart class. Classes are 90 minutes long, are open and available to the public, and can help people with CKD stages 3, 4 and 5, as well as their friends, family and caregivers become better informed about their options.

During class, attendees learn about the causes of kidney disease and how to delay its progression, the variety of available treatment options, the important role continuing to work may play in helping people with CKD remain healthier and maintain an improved quality of life, available diet resources that can impact CKD progression, and how insurance counselors can help navigate the myriad of coverage options.

For more information, visit [KidneySmart.org](https://www.kidneysmart.org).



VILLAGEHEALTH

DaVita VillageHealth, the integrated care division of DaVita Kidney Care, dramatically impacts the lives of more than 20,000 patients each month through its integrated care programs. Through health plan and health system partnerships, as well as our Chronic Special Needs Plans (C-SNPs) and ESRD Seamless Care Organizations (ESCOs), DaVita VillageHealth takes clinical and financial accountability for late stage chronic kidney disease (CKD) and end stage renal disease (ESRD) patients' total care. As a result, patients receive 24x7 access to a renal nurse care manager; education and coaching to help them reach their personal health goals; and care coordination inside and outside of the dialysis clinic-across nephrologists, specialists, PCPs, hospitals, and dialysis center care teams.

DaVita VillageHealth patients live healthier and higher quality lives. The program also improves clinical outcomes and reduces total cost of care. Results include:

- 80% of patients say they are more engaged in their health care.⁴
- 29% fewer patient days in hospital.⁵
- 20% lower hospitalization rate than industry average.⁶
- 27% lower readmission rate than industry average.⁶
- 66% CVC rate reduction.⁵
- Up to 18% addressable cost savings.⁶
- Up to \$12k per patient per year savings.⁶

1. According to 2016 data, reported in 2018, from the Centers for Medicare and Medicaid Services' (CMS) Five-Star Quality Rating System. Although many DaVita centers outperformed other centers, only certain DaVita centers received a four- or five-star rating.

2. 2018 CMS QIP program results; centers with calendar year 2016 QIP penalties.

4. Medicare 5% sample data weighted average across all states for patient costs in first 12 months of dialysis, 2009-2012.

5. VillageHealth client analysis of patients managed nine months before transitioning to ESRD

6. VillageHealth CKD managed members with GFR<25 2014-2015