



Cox Digital Telephone provides the same reliable telephone experience and features you've come to expect in phone service, at greater savings than other companies. Cox remains committed to providing its customers with high-quality, reliable entertainment and communications services.

## Cox Digital Telephone Quick Facts:

Cox is the seventh largest landline telephone provider in the U.S. and provides reliable service at greater savings than the old phone companies.

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- Cox Digital Telephone is not an Internet telephone service. In fact, it does not even require broadband Internet access.
- Cox always provides automatic access to the Enhanced 911 system so emergency responders can pinpoint your address even if you cannot tell them
- Cox Mobile Connect, the company's free iPhone and Android app, gives Cox Digital Telephone customers the ability to check voice mails and manage home phone call settings while away from home and PC.
- From the home and workplace, Cox connects more than 47 million phone calls per day on our network.

## With Cox Digital Telephone, customers can:

- **Benefit from reliable telephone solutions.** Because our customers' safety is important to us, Cox has always provided 911/E911 service and is compatible with modern alarm monitoring equipment.
- **Save on telephone service.** Cox Digital Telephone provides the same high-quality telephone service at significant savings over traditional telephone providers. Cox customers save up to \$120 a year over their old phone company.
- **Enjoy the most popular calling features** including readable voice mail, TV caller ID, call waiting, call forwarding and other ancillary services.
- **Manage their phone from anywhere**
  - Phone Tools is available free of charge and provides access via home computer to view and listen to voice mail, manage call settings and features and view call history.
  - Mobile Connect is a free app that provides access via Smart Phone or tablet and allows customers to control phone features, listen to voice mail and view call history.

- **Make local, long-distance and international calls** to friends and family around the world, with low rates, and domestic and international calling plans. Unlimited long distance within U.S., Canada and landlines in Mexico is included in our best value package.

## Frequently Asked Questions:

- **How good is the voice quality with Cox Digital Telephone?**  
Cox provides voice quality that is just as good, if not better than that of the incumbent telephone service providers such as AT&T, Verizon and CenturyLink.
- **Does Cox offer VOIP service?**  
No. Despite common misconceptions, Cox Digital Telephone is not an Internet telephone service. Rather, in some markets, it uses Internet Protocol (IP) technology to transport phone calls over its private, managed IP-based data network, never transversing the public Internet or even requiring a broadband connection. As a result, Cox's IP technology delivers the same high-quality user experience you've come to expect in phone service.

## Does Cox Digital Telephone service require broadband Internet access?

No, a broadband connection at the home is not necessary. Cox does not transport phone call through the public Internet.

## How is the Cox Digital Telephone pricing structured?

Customers typically save up to \$120 year with Cox Digital Telephone compared to traditional telephone companies. In addition, Cox's convenient billing and payment options make our customers' lives easier.

## Does Cox offer long distance service?

Yes, Cox offers the convenience and savings of receiving local, long distance and international calling from one company. Cox also provides popular calling plans, such as unlimited long distance, for additional savings.

## Will Cox Digital Telephone work with my existing alarm system?

Yes, Cox is compatible with modern alarm monitoring equipment.