

Our Technician and Customer Safety

Right now, we have no confirmed or suspected COVID-19 cases at the company. However, we take this matter seriously. Our incredible technicians have a tough job – it is their priority to care for our customers, even during tough times. They recognize the importance of delivering, which is why we are following CDC and OSHA guidelines. And we are going beyond best practices out of an abundance of caution to protect our technicians and customers. We have provided technicians extra disinfectant supplies and have changed the way we work and meet to “create distance,” including cancelling group employee meetings for now. Our technicians know to stay at home if they are not feeling well. And we are thinking not only of you but also the customers who come after you, which means if a customer is not feeling well, we ask to reschedule install and repair appointments. We’re committed to working together with our customers to ensure the safety of our communities.