



Richard Batelaan

Executive Vice President, North America Operations

Richard Batelaan has nearly 30 years of experience in the telecommunications and information technology industries. As CenturyLink's Executive Vice President of North America Operations, he is responsible for North America's Operations Strategy and Planning, Network Planning and Access Management, Network Implementation, Field Operations, Service Delivery, Service Assurance and Advanced Services Operations.

Richard has extensive industry knowledge and a track record of implementing repeatable, automated business processes and great customer experiences.

Prior to joining CenturyLink, Richard spent five years with AT&T in Dallas in leadership roles within Network Planning and Engineering, Platform Strategy and Solutions/Product Realization, and Product Management. He has also served as Chief Operations Officer for Cbeyond, Inc., BroadRiver Communications and BellSouth.net.

Richard holds a Bachelor's Degree in Electrical Engineering from Georgia Institute of Technology and a Master's Degree in Information Networking from Carnegie Mellon University.