

## Banner Ocotillo Medical Center Grand Opening

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What's the importance of expanding to the Chandler community?

[00;00;09;28] We can serve all of the Chandler residents right here on this campus for acute healthcare needs.

How does Banner Ocotillo serve the broader Southeast Valley community?

[00;00;23;06] The Southeast Valley has a tremendously growing community. And so as you look at where we are located here today, it's a brand-new market, we're in between Desert and Ironwood, and we are supporting that vastly growing Southeast community.

How is Banner Ocotillo designed to expand as community needs grow?

[00;00;45;17] As we built Banner Ocotillo, we will open today as 124 beds. But we have the ability to expand in both all of our procedural services as well as our beds. So, we can actually grow to over 300 beds and respond to the needs of this growing community.

Is that expansion able to happen within the newly built medical center?

[00;01;12;05] As you look at our hours, we're opening with four, but we have two more shelled. As our emergency department, we have 14 bays, we actually have an additional 14 bays already shelled. And so, we can expand quickly.

Describe the benefits of have UV light as part of the disinfection protocols.

[00;01;32;20] In all of our procedure rooms, we have UV lighting that is on 24/7. And so it's providing high-level disinfectant continuously. And as you look at the studies, it shows that infection rates decreased about 30% when you have that UV technology.

What all can the health care teams provide at Banner Ocotillo?

[00;01;56;27] We will be full-service perioperative services; we'll support cardiac services. We'll also have a full maternity ward. And so in terms of providing care to all of our new moms who are about to have babies, we will be a Level 2 nursery. So we can accommodate babies from 32 weeks up.

What services can expectant mothers find?

[00;02;24;21] We will have obstetricians. We will also have midwives. So we will engage that level of services here. We actually have tubs in our birthing rooms. We have options for nitrous oxide and all of the amenities that help make that experience as positive and natural as possible.

Can you explain how Banner Ocotillo differs from others when it comes to technology?

[00;02;48;14] We have brand-new technology around communication calling, Zebra Technology or CareView. And what that really does is it makes it easy to access the different clinicians. And so much of health care about delivering quality and safe care is around those communication points. So that will make it a great place as a work-- as an employee from a workforce standpoint. It will also have great technology and advantages for our patients as well as our providers.

[00;03;16;01] One other element that I'm super proud about is that we have mobility technology in every other room. So as you look at mobility, it's one of the options or one of the challenges from a workforce as we're constantly moving our patients. Part of health and well-being is physical mobility, and so we actually have that technology in every other room. And so patients will be able to assist with their own mobility. So it helps our workforce and it also helps our patients.

How will telemedicine allow Banner Ocotillo to expand the care it can offer?

[00;03;49;29] Every room and really every aspect of this campus through departments we have equipped with telemedicine. So we'll have some of the normal aspects around EICU and some of the most critical care patients being monitored by our EICU technology. But we will also have availability for the EMR and for telemedicine really with all of our rooms.

[00;04;15;00] If our providers want to provide care from home, being able to see the patients into the rooms, and really provide that safe environment—as well as access to care—so as a hospital, if we need to use our telemedicine for stroke coverage, we can do that. If we need to

use it for behavioral health support, we really have such a vast amount of resources to ensure we have the care for our patients.

How does Banner Ocotillo's connection to the Banner Health network benefit patients?

[00;04;49;06] With telemedicine, you actually have access to those specialists 24 hours a day. And that's a huge advantage both to our patients as well as to our workforce.

How important was it to build an experienced staff to open Banner Ocotillo?

[00;05;05;24] We hired all experienced clinicians and staff, really, because we're a brand-new hospital, we're building the foundation, and we wanted that experienced team to be able to deliver the best care. Secondly, we've done a lot of work on focusing on culture and how do we really build an amazing campus-- an amazing campus to work at and an amazing campus to provide care? And so we've received lots of interest in this community, growing community, people that are choosing us as their employer. And we're super excited to create a great place for care and a great place to work.

## B-Roll Log

00;00;04;29 - 00;01;40;12 Exteriors  
00;01;40;12 - 00;02;05;03 Main Lobby  
00;02;05;03 - 00;03;34;20 Emergency Room  
00;03;34;20 - 00;03;47;05 Banner Telehealth mobile cart  
00;03;47;05 - 00;03;59;23 Hand sanitizing station (equipped with compliance monitor)  
00;03;59;23 - 00;04;29;20 X-Ray  
00;04;29;20 - 00;04;48;22 CT scanner  
00;04;48;22 - 00;04;54;17 Inpatient visitor waiting area  
00;04;54;17 - 00;05;00;27 Cath lab  
00;05;00;27 - 00;05;09;14 Operating room UV disinfection system  
00;05;09;14 - 00;05;29;19 Operating room  
00;05;29;19 - 00;06;12;25 Cath lab 3D cardiac scanner  
00;06;12;25 - 00;06;28;09 EICU telemedicine equipment  
00;06;28;09 - 00;06;35;09 Patient observation station  
00;06;35;09 - 00;06;49;28 CareView device demonstration  
00;06;49;28 - 00;07;10;19 Maternity room  
00;07;10;19 - 00;07;16;11 Healing Garden  
00;07;16;11 - 00;07;44;26 Chapel

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