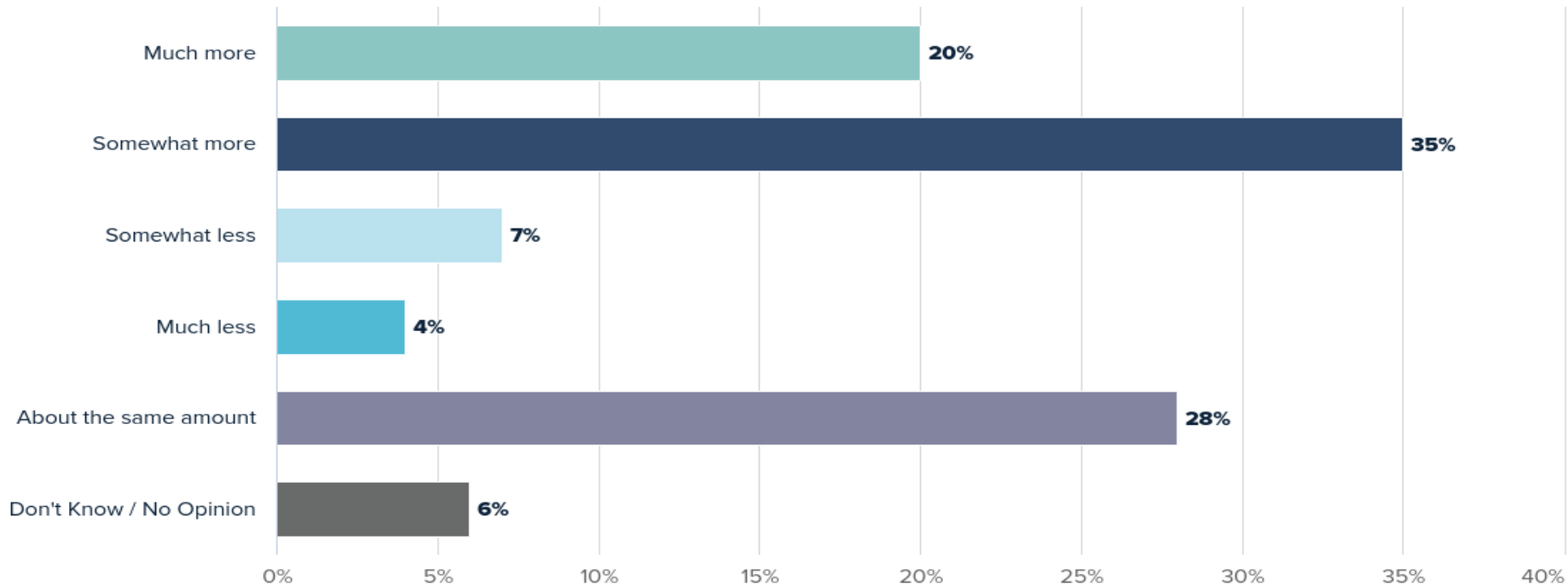




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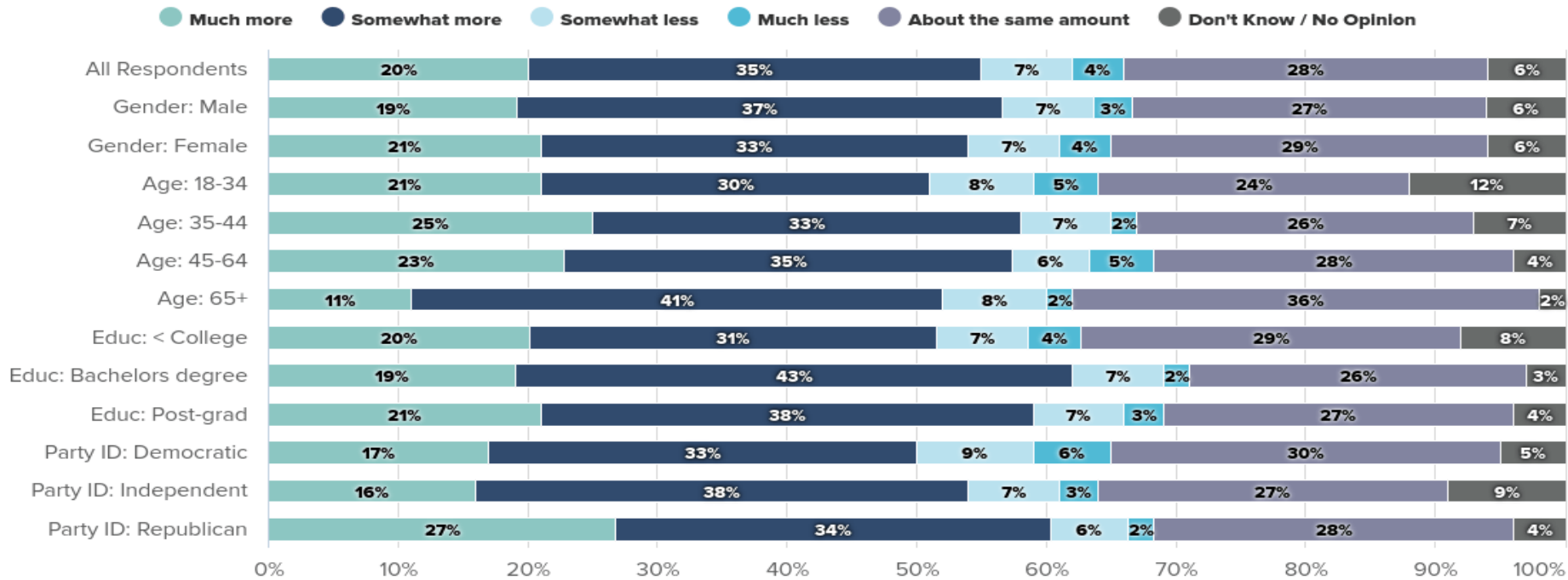
# A majority of adults are paying more for medical care than last year

*To the best of your knowledge are you and your family paying more, less, or about the same amount as last year on medical care (including co-pays, premiums, and co-insurance)?*



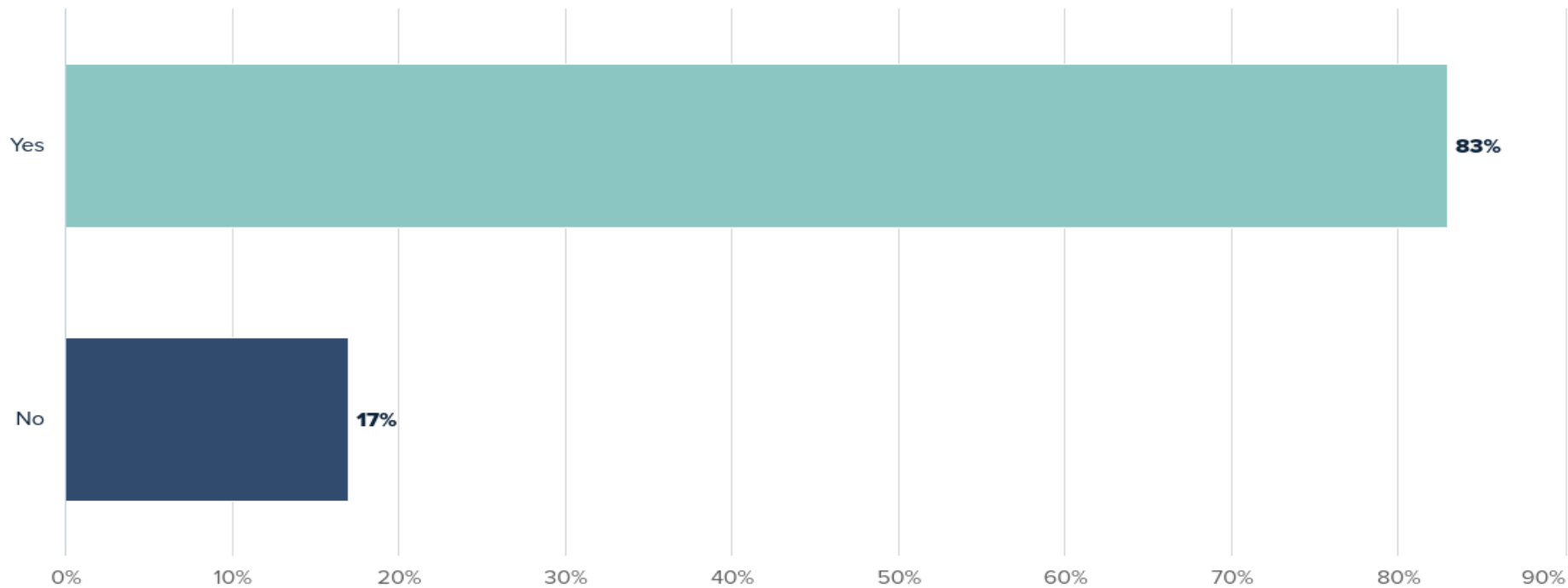
# Adults with a college education are more likely to say they are paying more for care

*To the best of your knowledge are you and your family paying more, less, or about the same amount as last year on medical care (including co-pays, premiums, and co-insurance)?*



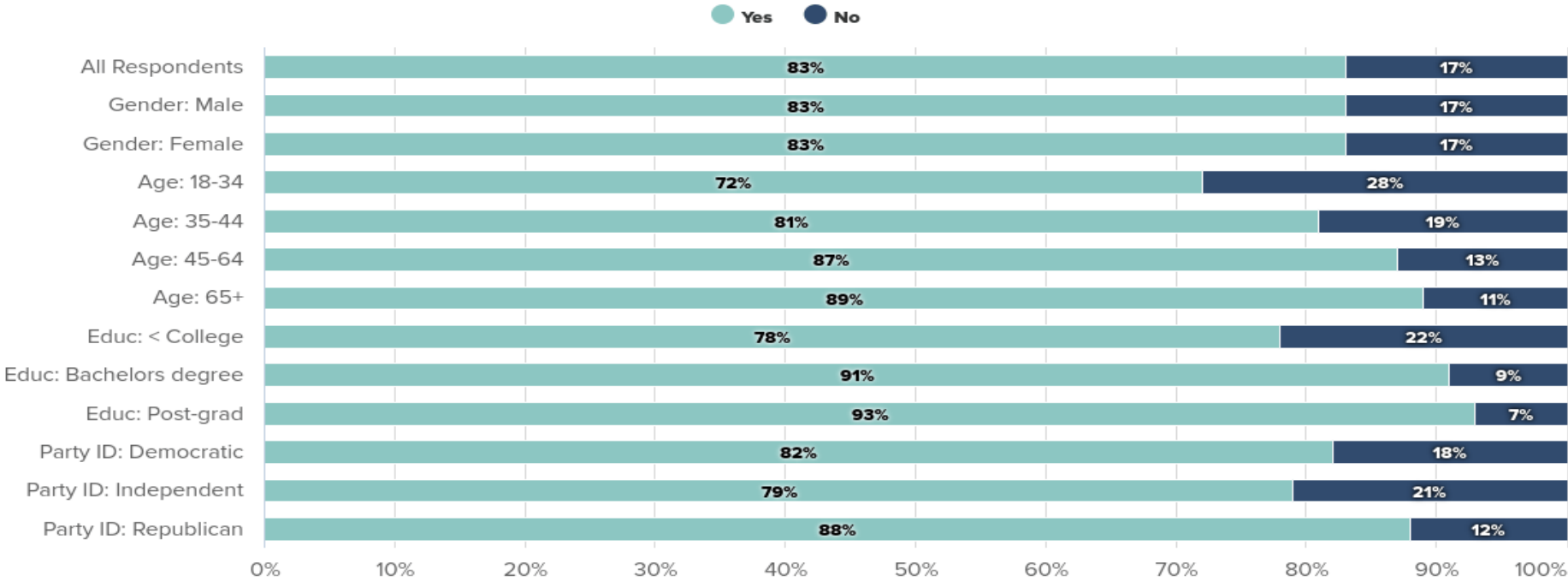
## More than eight in 10 adults say they understand in and out-of-network coverage

*When it comes to health insurance coverage, do you understand what 'in-network' and 'out-of-network' mean?*



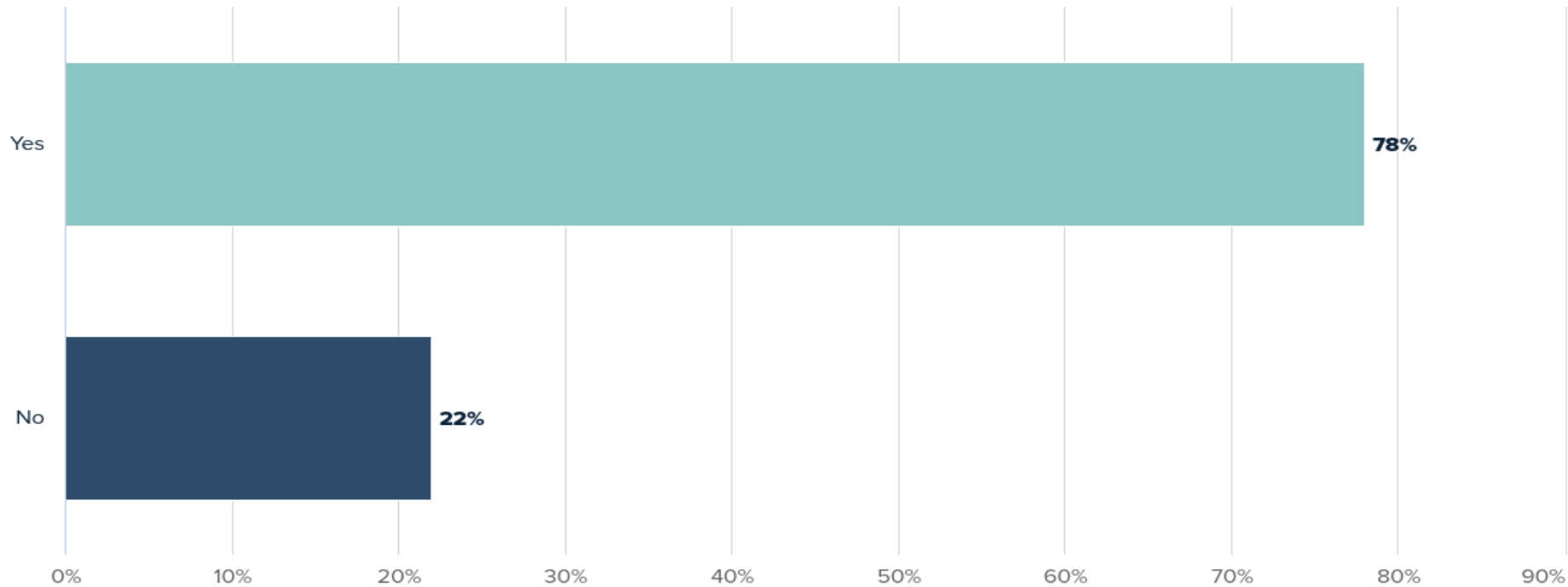
# Millennials and adults without a college education are less likely to understand differences in networks

*When it comes to health insurance coverage, do you understand what 'in-network' and 'out-of-network' mean?*



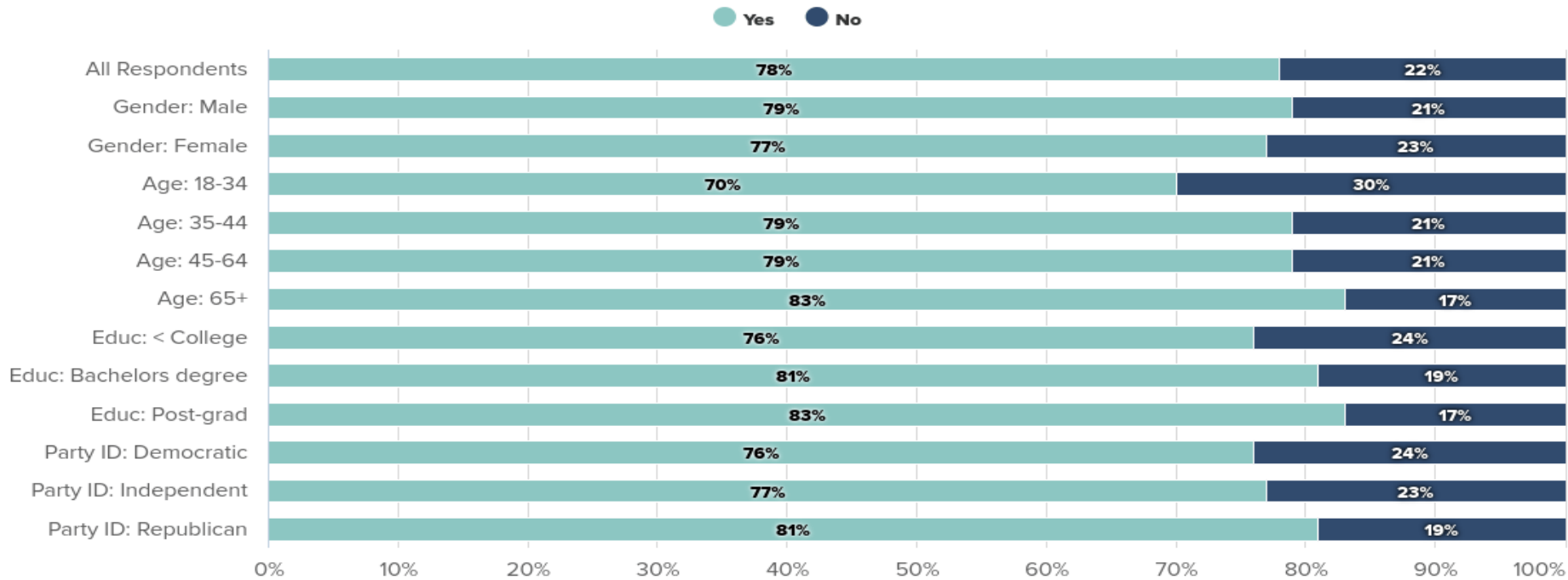
## Over three in four adults know what co-insurance means

*When it comes to health insurance coverage, do you understand what 'co-insurance' mean?*



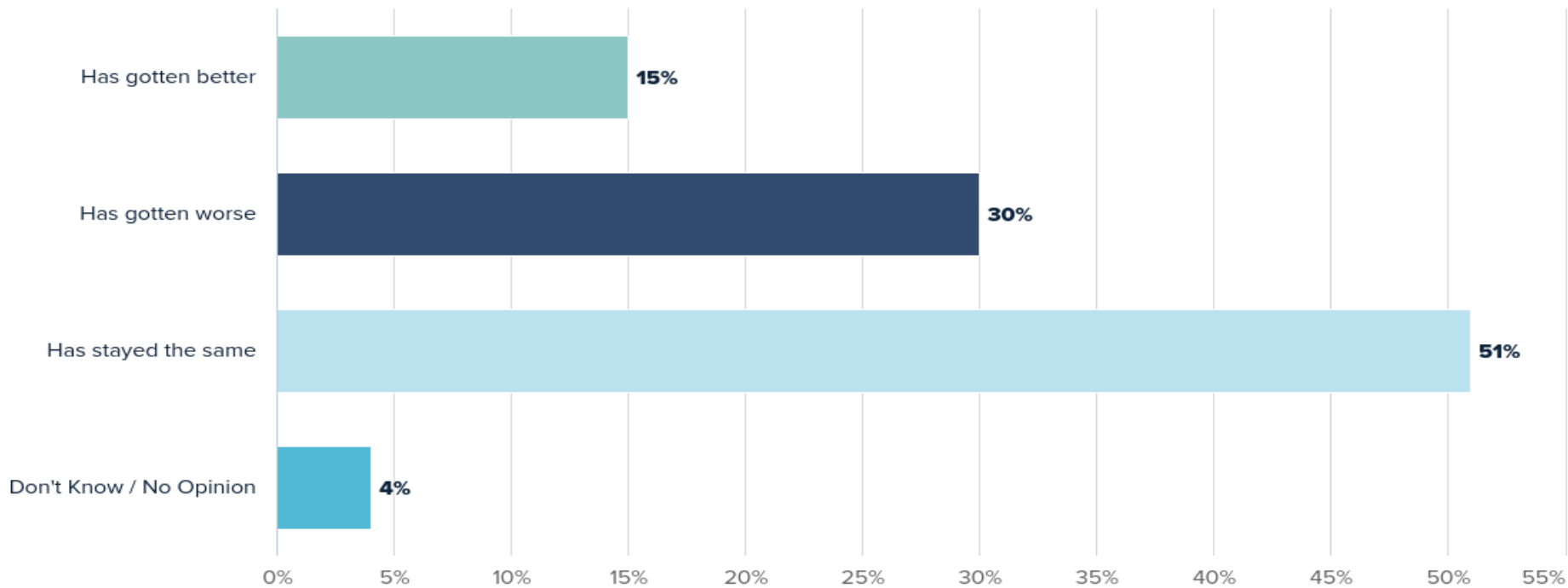
# Millennials are least likely to know what co-insurance means

*When it comes to health insurance coverage, do you understand what 'co-insurance' mean?*



# Half of Americans say their insurance coverage has stayed about the same over the last year

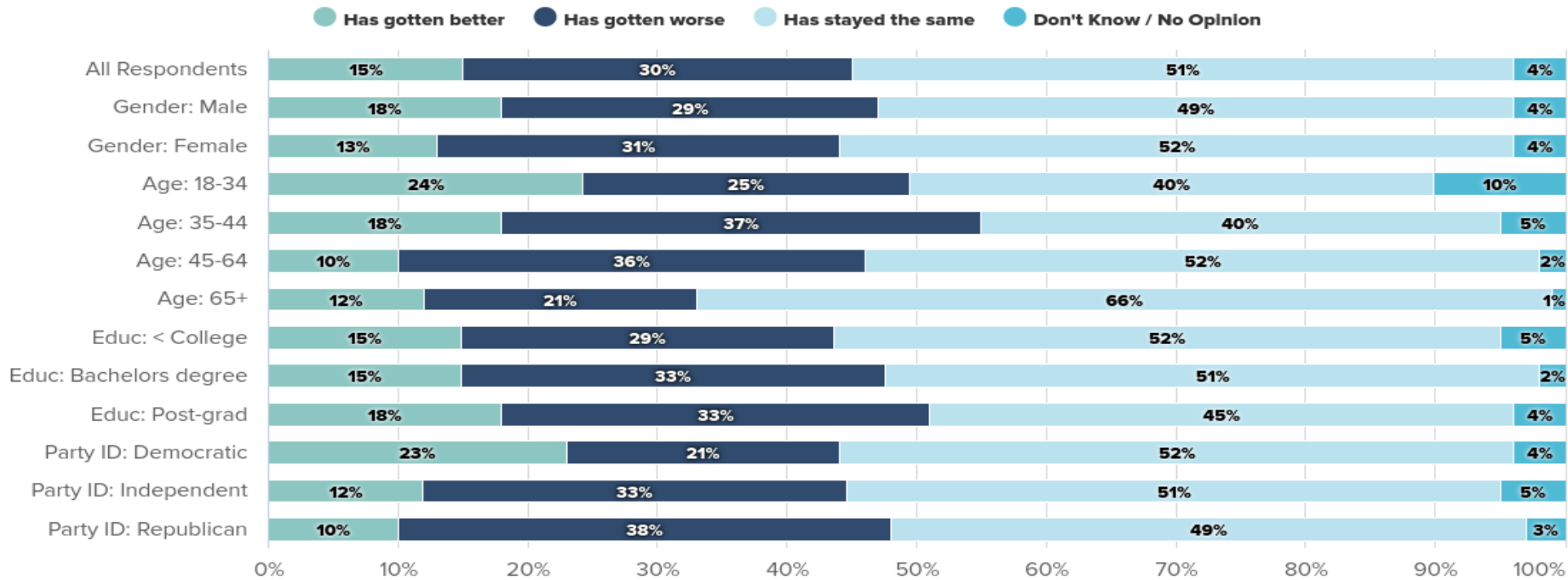
*In the past year, has your insurance coverage has gotten better, has gotten worse, or has it stayed about the same?*





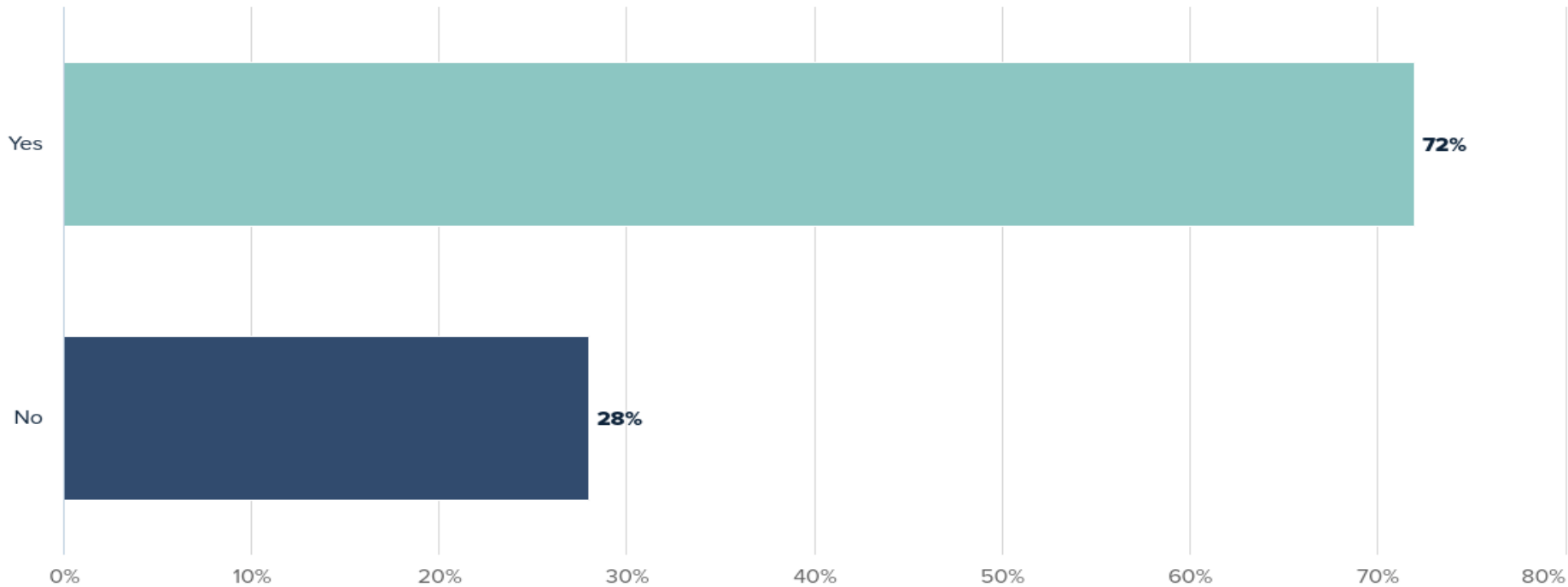
# Middle age adults are more likely to say coverage has gotten worse compared to last year

*In the past year, has your insurance coverage has gotten better, has gotten worse, or has it stayed about the same?*



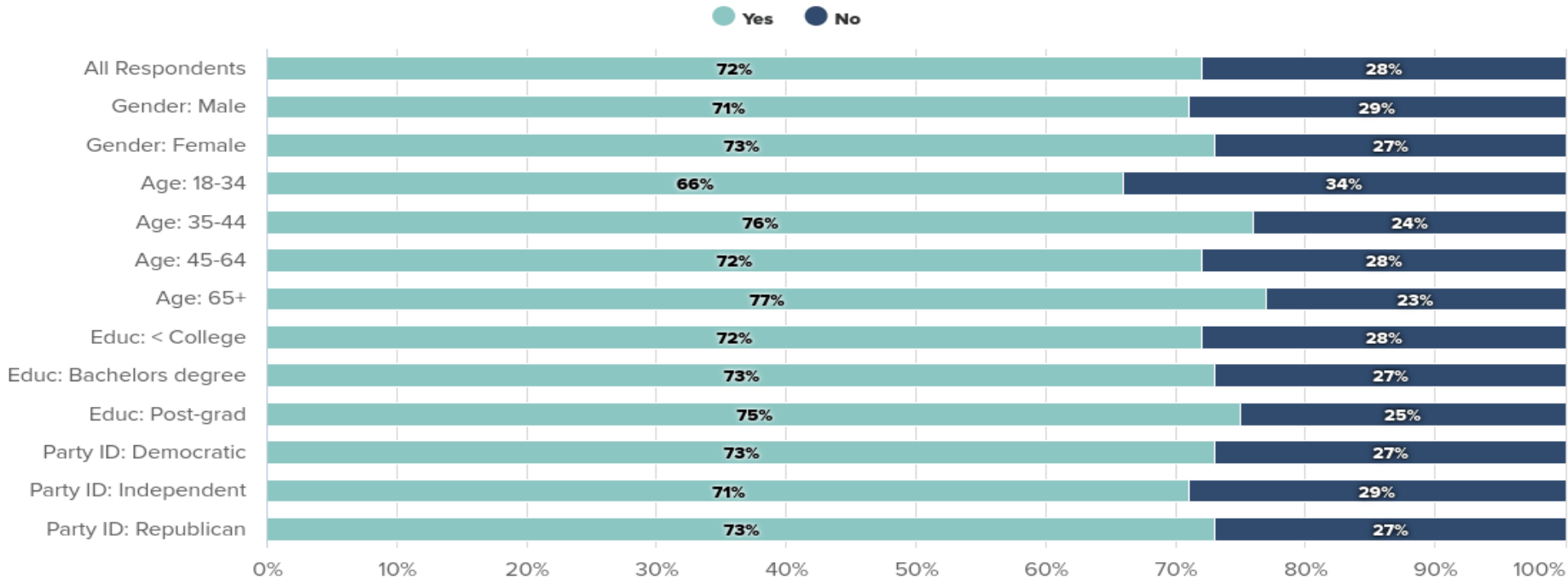
## Seven in 10 adults feel they know what they would pay if they went to the emergency room today

*If you went to the emergency room today, do you know how much or what percent your health insurance company would cover and how much you would have to pay?*



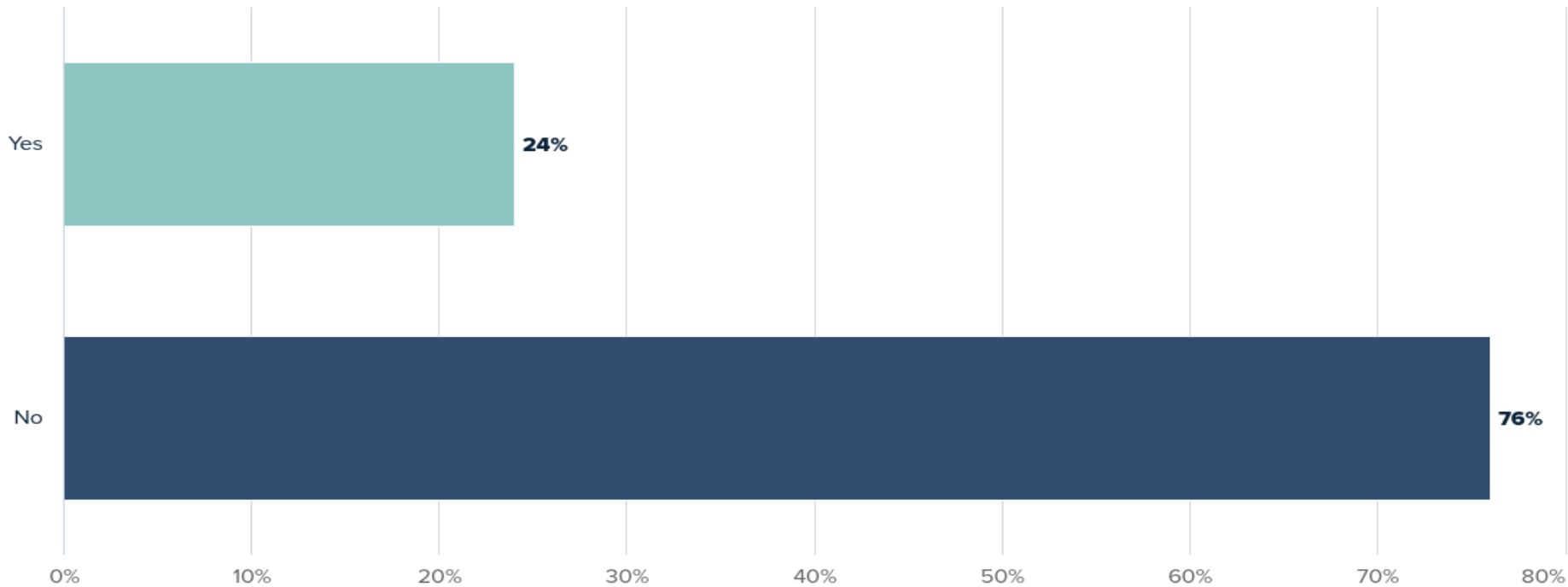
## Younger adults are less aware of what the cost of an emergency room visit would be

*If you went to the emergency room today, do you know how much or what percent your health insurance company would cover and how much you would have to pay?*



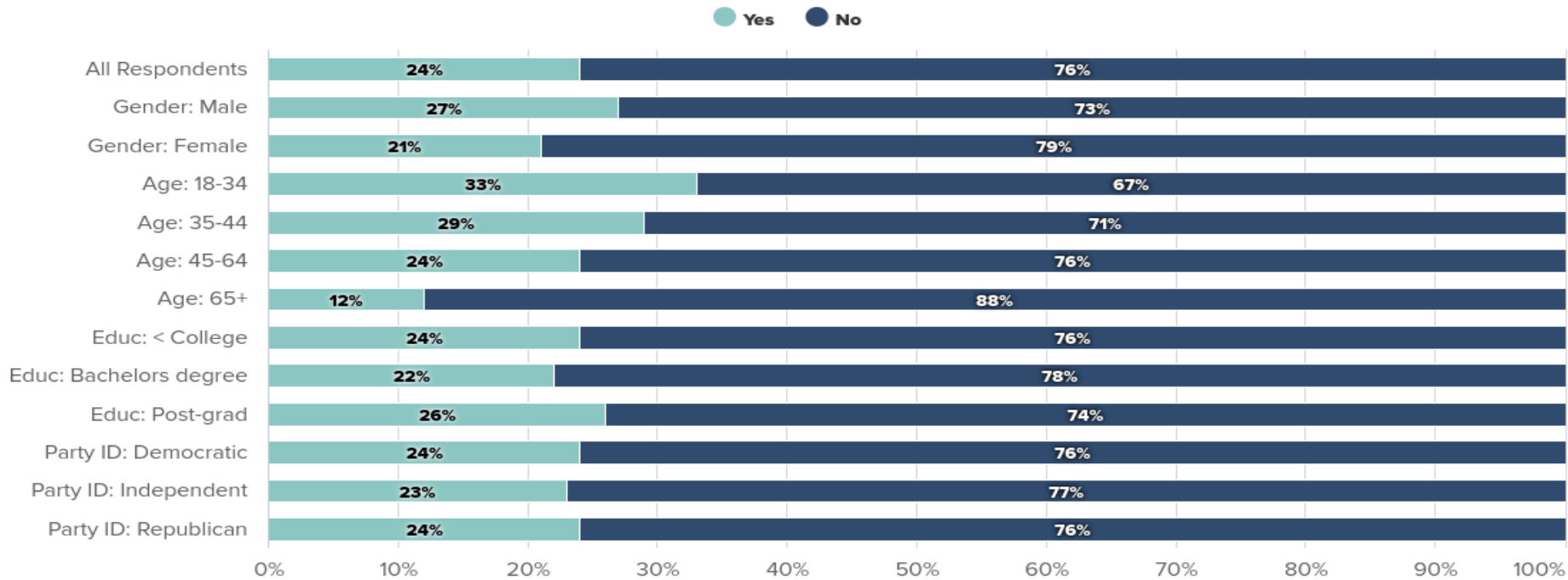
# One in four adults have lost access to a doctor over the past year

*In the past year, have you lost access to any of your doctors (for example, no longer in your insurance company's network)?*



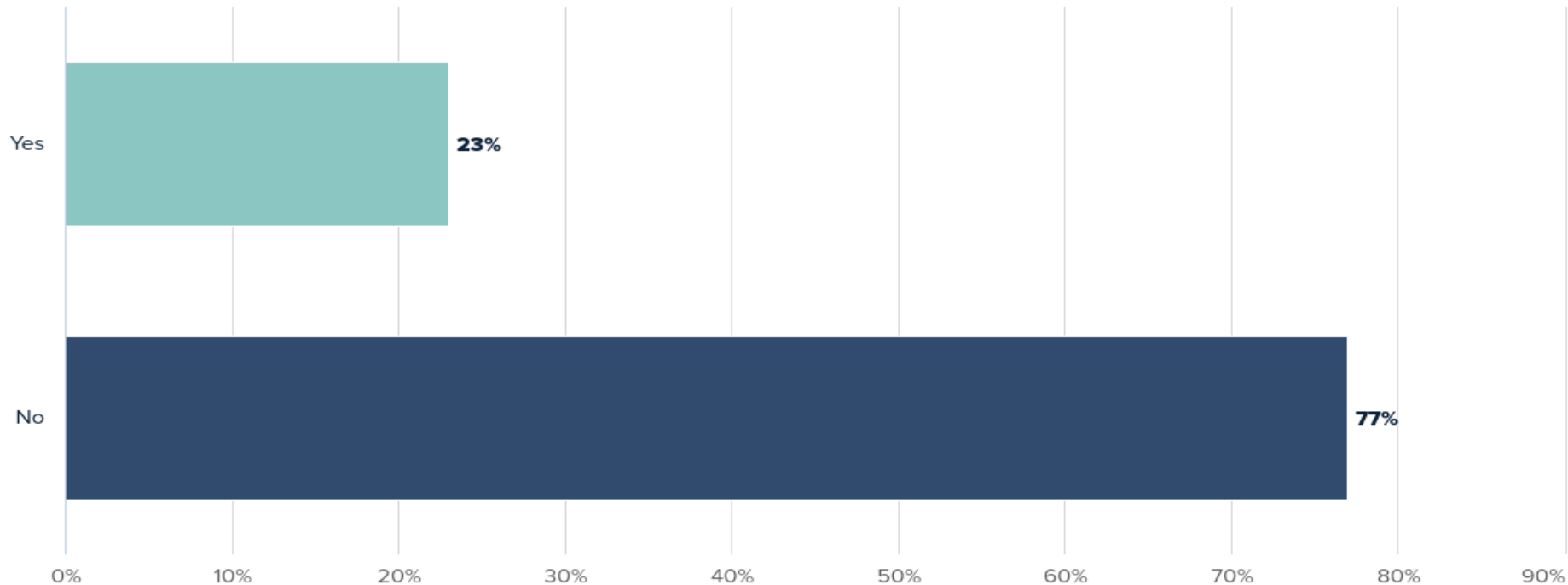
# One in three Millennial voters have lost access to a doctor in the past year

*In the past year, have you lost access to any of your doctors (for example, no longer in your insurance company's network)?*



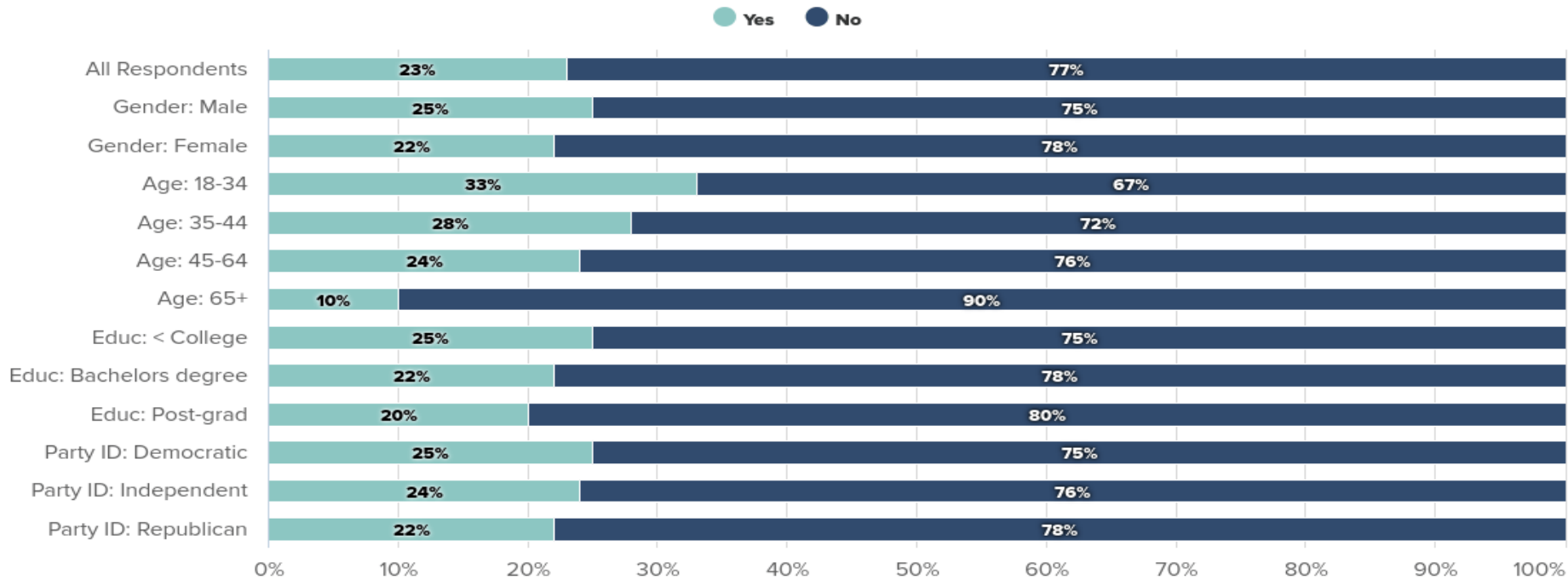
## Over two in 10 Americans have not sought care for a worsening condition due to fear of unexpected costs not covered by their health insurance

*In the past year, have you (or your family) experienced a worsening medical condition or complication because you didn't seek medical care out of fear of having large out-of-pocket costs for medical care your insurance company would cover?*



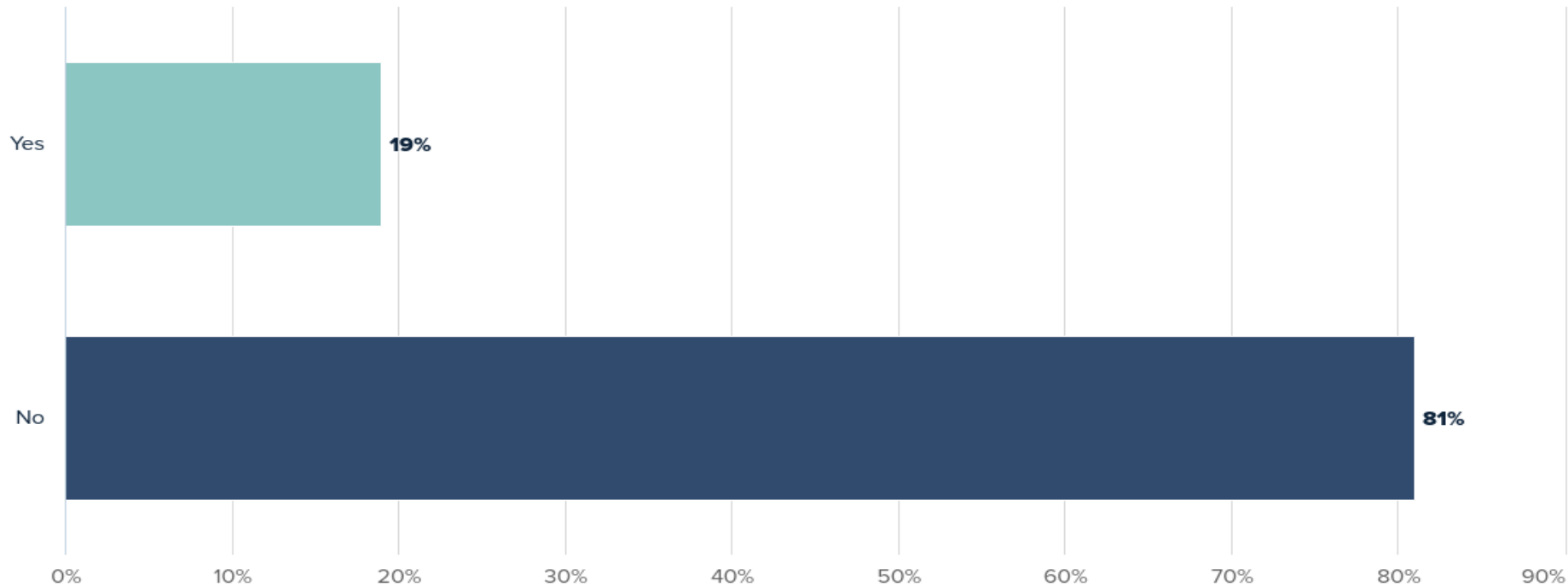
## Millennials are more likely to have avoided medical care for a condition due to concerns about unexpected costs

*In the past year, have you (or your family) experienced a worsening medical condition or complication because you didn't seek medical care out of fear of having large out-of-pocket costs for medical care your insurance company would cover?*



## Two in 10 adults have been sent to an emergency room because a doctor or urgent care could not treat them

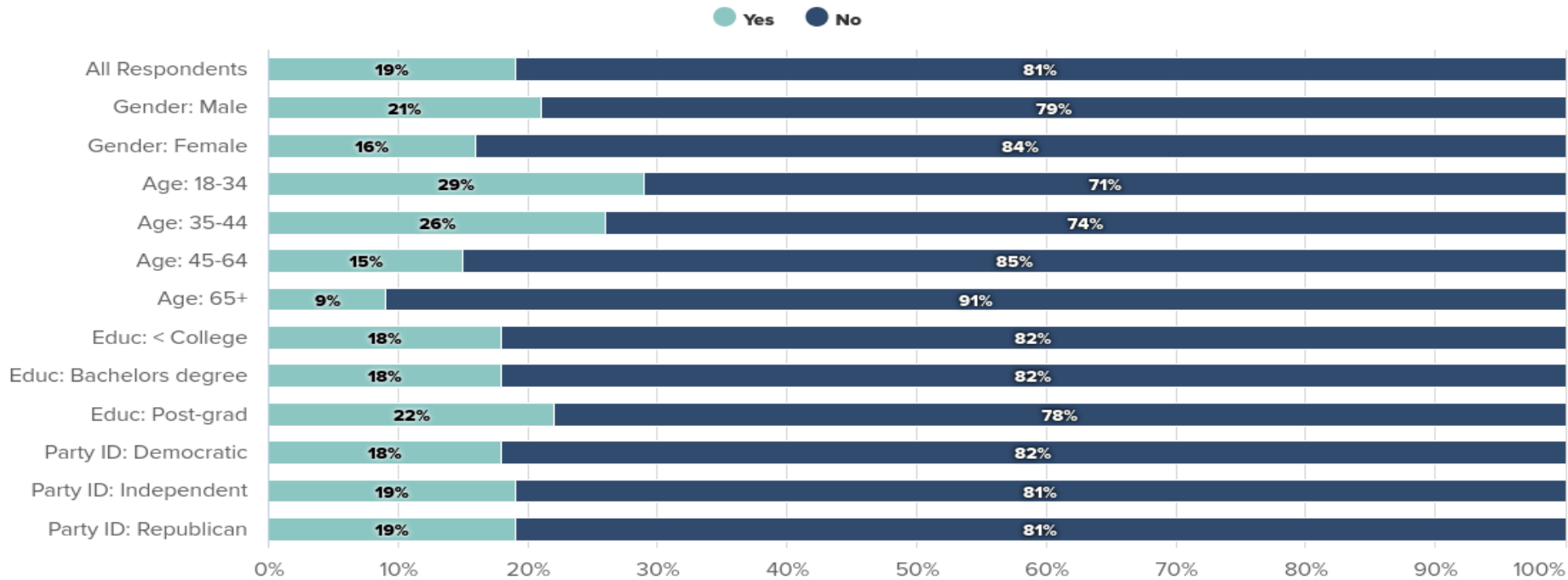
*In the past year, have you contacted or gone to an urgent care center or doctor's office and been sent directly to the emergency department, because you needed care they couldn't provide?*





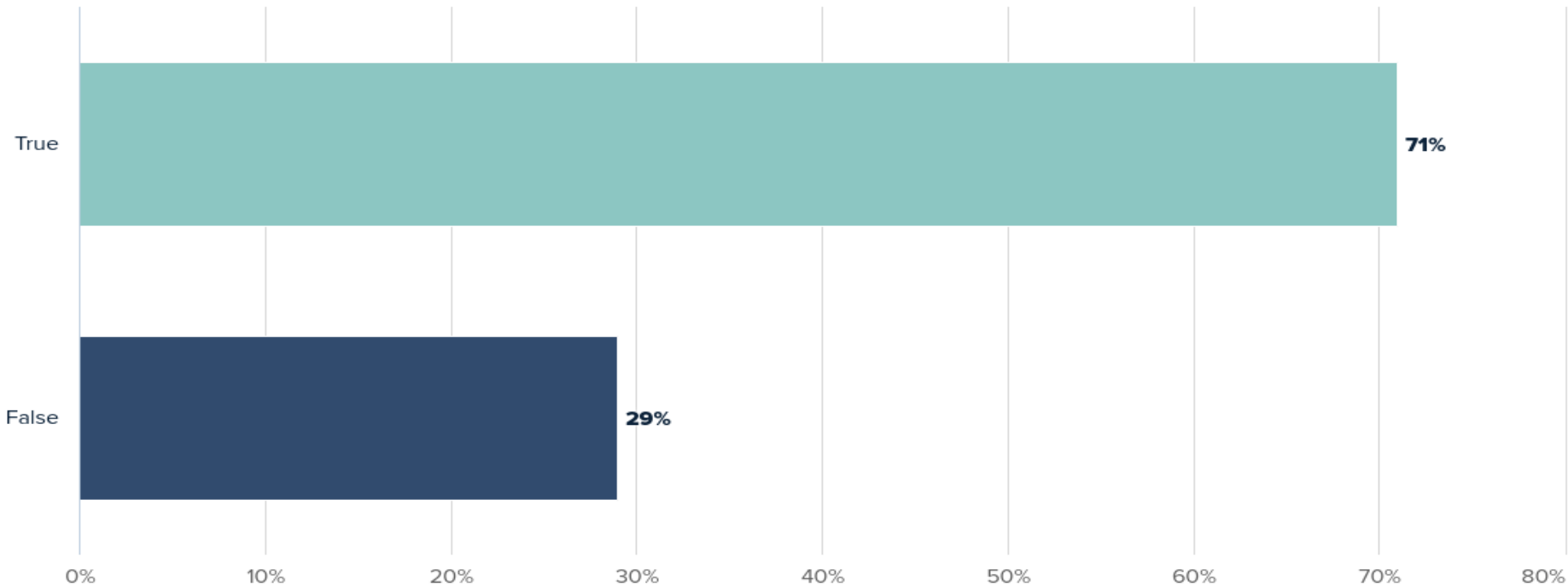
## Millennials are more likely to have been turned away from a doctor or urgent care because they could not provide the services needed

*In the past year, have you contacted or gone to an urgent care center or doctor's office and been sent directly to the emergency department, because you needed care they couldn't provide?*



## Seven in 10 Americans say emergency physicians are trained medical specialists

*To the best of your knowledge, is the following statement true or false? Emergency physicians are medical specialists (like surgeons and cardiologists) who are trained specifically in emergency medical care.*



## Adults with post-graduate education are more likely to say emergency physicians are trained medical specialists

*To the best of your knowledge, is the following statement true or false? Emergency physicians are medical specialists (like surgeons and cardiologists) who are trained specifically in emergency medical care.*

