1. In your opinion, has the Massachusetts mandate for universal health coverage reduced uncompensated care for emergency patients in your emergency department?

2. Has your overall compensation (in the past 2 years):
3. As a result of the Massachusetts mandate, would you say that the volume of emergency patients in your emergency department has:

- Significantly Increased: 21.74%
- Somewhat Increased: 42.03%
- Neither Increased nor Decreased: 31.88%
- Somewhat Decreased: 4.35%
- Significantly Decreased: 0.00%

4. Has the Massachusetts mandate improved access to timely emergency department care for patients who previously DID have access?

- Yes: 73.91%
- No: 1.45%
- Somewhat: 7.97%
- Don't Know: 16.67%
5. How have the changes in Massachusetts affected boarding in your emergency department?

![Graph showing percentage of respondents]

- Increased: 31.16%
- Decreased: 10.14%
- Stayed the Same: 50.72%
- We Don’t Board: 7.97%

6. Based on what you know about emergency departments, which one of the following is the greatest challenge that emergency departments in Massachusetts face?

![Graph showing percentage of respondents]

- Long Wait Times: 12.32%
- Overcrowding: 61.59%
- Staffing Shortages: 16.67%
- Other: 5.80%
- None of the Above: 0.72%
- Not sure/Don’t Know: 1.45%
- Decline to Answer: 1.45%
7. To meet the current needs of the residents of Massachusetts, do you believe there are:

- Enough Primary Care Physicians: 92.75%
- Not Enough Primary Care Physicians: 3.62%
- Too Many Primary Care Physicians: 3.62%

8. Have you seen a shift in patient acuity since the Massachusetts mandate was implemented?

- More Patients with Higher Acuity: 20.29%
- More Patients with Lower Acuity: 26.81%
- Number of Low Acuity Patients Remained the Same: 52.90%
9. In your opinion, in general, are you seeing more patients this year because they are unable to get access to a primary care physician?

![Bar Chart]

- Yes: 65.94%
- No: 23.19%
- Don't Know: 10.87%

10. Are you seeing fewer uninsured patients since implementation of universal health coverage?

![Bar Chart]

- Yes: 34.06%
- No: 32.61%
- Don't Know: 33.33%
11. Are you concerned the state will impose programs that will negatively affect access to emergency care in order to cover its health care benefit shortfall?

- Yes: 56.52%
- No: 26.09%
- Don't Know: 17.39%

12. What other reforms are needed in your state (check all that apply)?

- Medical liability reform: 89.85%
- Increased resources for emergency medicine: 67.39%
- Increased access to primary care physicians: 91.30%
- Other reforms needed in your state not listed above: 21.01%
13. In your opinion, should the Massachusetts mandate be a model for health care reform for the nation?

![Bar Chart]

- Yes: 26.09%
- No: 52.90%
- I Don't Know: 21.01%

14. On a scale from 1 to 10 (10 being totally prepared and 1 being totally unprepared), do you think your hospital is prepared to manage a surge of Swine flu patients if the outbreak this fall is severe?

![Bar Chart]

- Totally Prepared (10): 0.00%
- 9: 1.45%
- 8: 5.07%
- 7: 10.87%
- 6: 15.22%
- 5: 18.84%
- 4: 14.49%
- 3: 16.67%
- 2: 10.87%
- Totally Unprepared (1): 5.80%
15. Based on your experience with universal health care coverage in Massachusetts, should the nation strengthen emergency departments (e.g., increase emergency resources to care for more patients) as part of national health care reform?

<table>
<thead>
<tr>
<th>Response</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Yes</td>
<td>83.33%</td>
</tr>
<tr>
<td>No</td>
<td>7.97%</td>
</tr>
<tr>
<td>I Don’t Know</td>
<td>4.35%</td>
</tr>
</tbody>
</table>